

Quality Policy

The objective of The Student Lodge Lettings Company Limited is to

- To provide students with rental accommodation in Nottingham

As such, the Directors of The Student Lodge Lettings Company Limited is committed to the following:

- establishing measurable quality and business objectives that are consistent with the organisation's context and strategic direction, and that address any risks and opportunities associated with them;
- monitoring and measuring the effectiveness of its business processes and objectives through management reviews and the internal audit process;
- ensuring that the organisation complies with all necessary regulatory and legal requirements; and
- ensuring that quality objectives help The Student Lodge Lettings Company Limited achieve customer requirements by:
 - Providing students with first class accommodation

To achieve this objective, the organisation maintains an effective and efficient Quality Management System that is based upon the requirements of ISO 9001:2015.

The continual improvement of the Quality Management System is fundamental to the success of The Student Lodge Lettings Company Limited's business, and must be supported by all employees as an integral part of their daily work.

This policy has been authorised by



Quality Manager